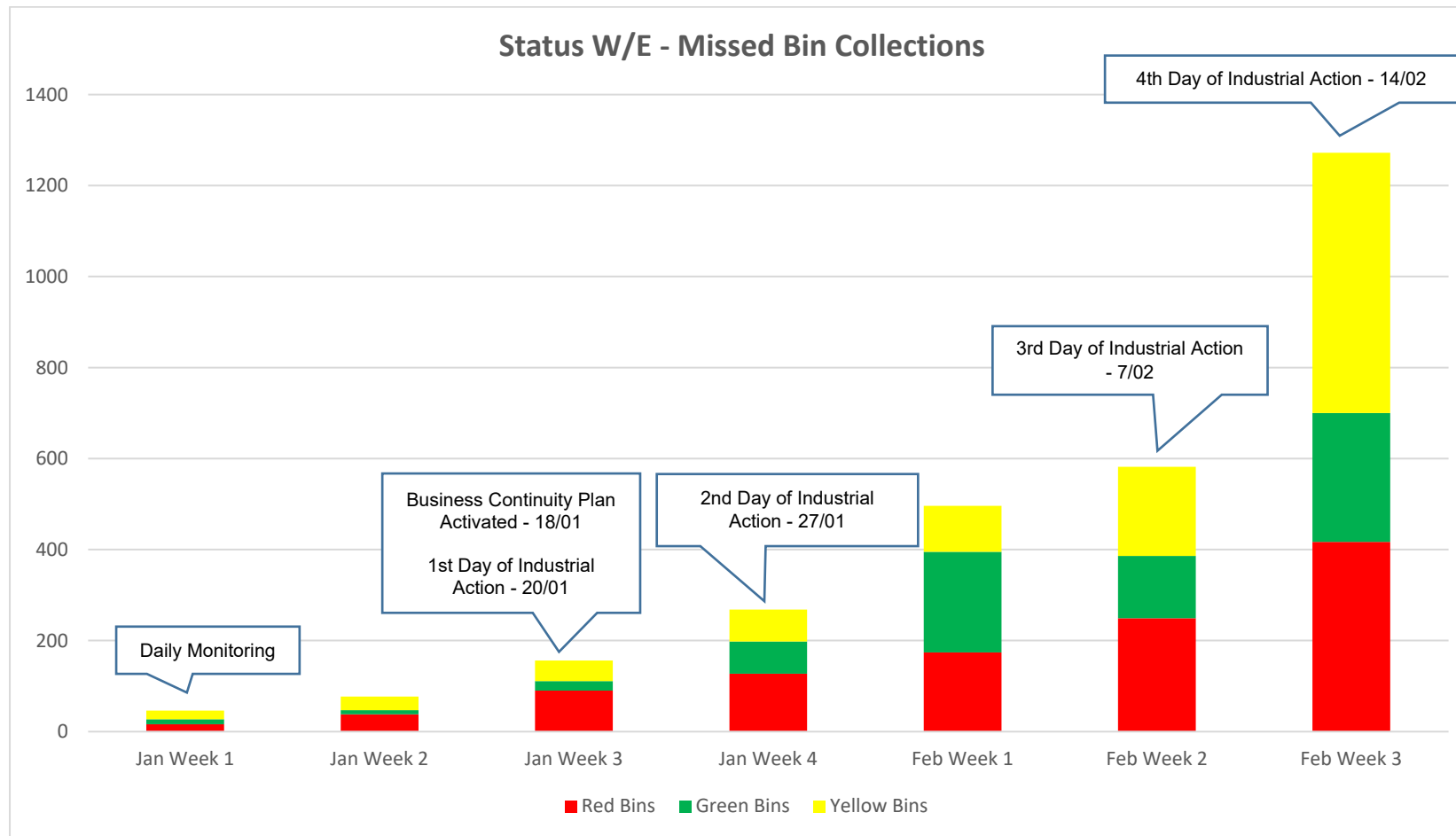


Attachment A

**Average Weekly Reported Missed
Collections 2023**

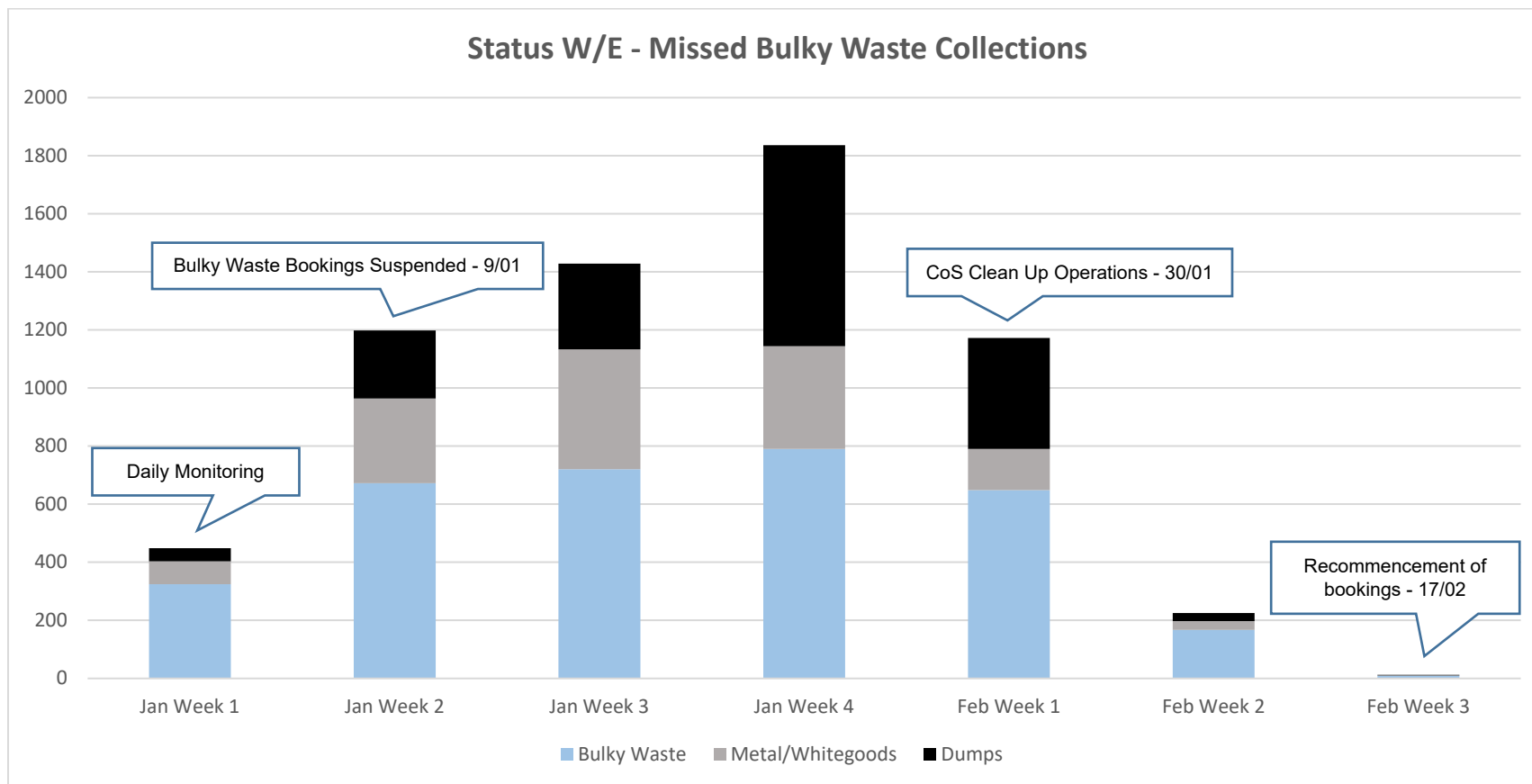
Attachment A - Average Weekly Reported Missed Collections 2023



Each week, Cleanaway collect the following bins across the local area:

- 55,257 red bins. At the end of February week 3, there were 417 reported missed red bins.
- 39,921 yellow bins. At the end of February week 3, there were 572 reported missed yellow bins.
- 4,790 green bins. At the end of February week 3, there were 283 reported missed green bins.

Cleanaway collect a total of 99,968 bins each week. At the end of February week 3, a total of 1,272 missed bins were reported.



- On average, the City receives 1,650 bookings for bulky waste each week, including general bulky waste, whitegoods and metals, and illegal dumps.
- At the commencement of January week 2, the City suspended on-line bookings for bulky waste collections due to increasing missed services
- Urgent bookings and reports of illegal dumps were still accepted by the City via the City's contact centre
- By the end of week 2, missed bulky waste collections had increased to 1,198
- By the end of week 4, missed bulky waste collections had increased to 1,836, with significant increases in reports of illegal dumping
- At the beginning of February week 1, the City commenced clean-up operations and reduced the outstanding collections to 1,172 by the end of that week
- By the end of February week 3, missed bulky waste collections had been reduced to 12, and are now up to date
- Bookings for bulky waste collection recommenced on Friday 17 February 2023.